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## Mining usage patterns in residential intranet of things

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### Abstract

Ubiquitous smart technologies gradually transform modern homes into *Intranet of Things*, where a multitude of connected devices allow for novel home automation services (e.g., energy or bandwidth savings, comfort enhancement, etc.). Optimizing and enriching the Quality of Experience (QoE) of residential users emerges as a critical differentiator for Internet and Communication Service providers (ISPs and CSPs, respectively) and heavily relies on the analysis of various kinds of data (connectivity, performance, usage) gathered from home networks. In this paper, we are interested in new Machine-to-Machine data analysis techniques that go beyond binary association rule mining for traditional market basket analysis considered by previous works, to analyze individual device logs of home gateways. Based on multidimensional patterns mining framework, we extract complex device co-usage patterns of 201 residential broadband users of an ISP, subscribed to a triple-play service. Such fine-grained device usage patterns provide valuable insights for emerging use cases such as an *adaptive usage of home devices*, and also “*things*” recommendation.

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**Keywords:** intranet of things; home device analytics; multi-dimensional association rules

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### 1. Introduction

With the rapid growth of smart technologies, modern homes are gradually transformed into *Intranet of Things*. A variety of devices (smartphones, IPTVs, network extenders, cameras, utility meters, etc.) get connected via wireless or wired home networks to offer multiple (not always integrated) services (e.g., remote surveillance, home automation). Connectivity of things as well as broadband access in homes are supported by residential gateways capable of monitoring the operations and the performance of the devices connected to them.

In this paper, we are interested in analyzing device usage logs in order to support emerging use cases in smart homes such as *adaptive usage of home devices*<sup>1</sup> and “*things*” recommendation<sup>1</sup>. Such use cases fall within the wider area of *human-cognizant* Machine-to-Machine communication aiming to predict user needs and complete tasks without users initiating the action or interfering with the service. While it is not a new concept, according to Gartner cognizant computing is a natural evolution of a world driven not by devices but collections of applications and services that span across multiple devices in which human intervention becomes as little as possible by analyzing past human habits.

To realize this vision, we are interested in co-usage patterns featuring spatio-temporal information regarding the context under which devices have been actually used in homes. For example, a network extender which is currently

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<sup>1</sup>[tmcnet.com/tmc/whitepapers/documents/whitepapers/2014/10719-using-analytics-optimize-customer-experience-the-connected-home.pdf](http://tmcnet.com/tmc/whitepapers/documents/whitepapers/2014/10719-using-analytics-optimize-customer-experience-the-connected-home.pdf)

turned off, could be turned on at a certain day period (e.g., evening) when it has been observed to be highly used along with other devices (e.g., a laptop or a tablet). Alternatively, the identification of frequent co-usage of particular devices at a home (say iPhone with media player), could be used by a “things” recommender to advertise the same set of devices at another home (say another iPhone user could be interested in a media player).

We advocate frequent pattern and association rule mining techniques since we believe that they are more easily understood by both end-users (for raising awareness regarding device energy or bandwidth consumption) and developers (for programming *if this then that* scripts of home automation), than the potentially more accurate but opaque Machine Learning techniques (e.g., classification). Traditional market basket analysis has been recently revised for extracting associations between users’ interactions (e.g., communication and entertainment services) and context (e.g., time periods) captured by mobile devices<sup>2,3</sup>, frequent co-occurring mobile context events (e.g., a user listens to music during workdays, while driving)<sup>4</sup> or frequent co-usage patterns of different appliances under various contexts<sup>5</sup>. Unlike these works, we extract  $n$ -ary (vs. binary) patterns from device logs involving attributes of at least three distinct entities: *Device*, *Context*, and *Activity*. An extra *Gateway* dimension is also considered when extracting recurring patterns across homes. Rather than decomposing our analysis problem into several binary ones (*Context*  $\times$  *Activity*, *Context*  $\times$  *Device*, etc.), we leverage recent advances in constraint-based algorithms<sup>6,7</sup> for mining arbitrary  $n$ -ary relations. Our main contributions are:

- 1) We analyze a new dataset collected from home gateways, subscribers of a large European ISP (Section 2). It is a *high variety* dataset with device connectivity, performance and usage data (mainly numerical but also categorical) produced in *high velocity* (per 30 seconds) under normal service operation by an *important number* of gateways (201) on which a *large number* (2828) of fixed (e.g., desktops, laptops) and portable (e.g., tablets, smartphones) devices are connected, as well as also IPTVs and phones.
- 2) We introduce a discrete representation of gateway logs that is flexible enough to capture device activities spanning multiple contexts or vice versa (Section 2). We enable an on-demand generation of device usage logs that combines usage evidence from multiple raw data logs (unlike unique transactions in market-basket analysis), while controls the spatial and temporal log resolution.
- 3) We extract frequent  $n$ -ary patterns and rules from device logs within or across houses (Section 4). These patterns uncover that devices are more frequently co-used at low traffic data rates, close to the gateway, during evenings. These co-usage patterns are significantly different across homes and independent of the number of devices.

Our plans for future work are presented in Section 5.

## 2. Dataset Description

We analyze more than 21 million measurement reports collected over a 3-month period (February - April, 2014) from the home gateways of 201 residential broadband subscribers of a large European ISP, geographically distributed over 10 cities. Each gateway has an ADSL2+ modem or fiber WAN access link, 4 Ethernet ports, an 802.11b/g/n WiFi access point, FXO POTS ports to connect phones. An IPTV connects to the gateway through an Ethernet set-top box (STB) device. The 2/3 of our deployment gateways use fiber and the rest ADSL access technology.

The gateway reports for each device: a) the MAC address, b) the connection interface (Ethernet or WiFi), c) device names given by users (e.g., “Kelitas-iPad”). It also periodically reports every 30 seconds the *traffic data rate* in Kbps at both downlink (from the gateway to the device) and uplink directions and the *signal strength* (RSSI) for each wireless device associated with it. For each connected Ethernet device, gateways report every 1 minute the timestamped traffic counters in bytes for both downlink and uplink directions. Finally, the start time, duration, and direction (incoming or outgoing) of phone calls are reported, along with a flag indicating whether they have been answered or not.

A device is defined by its MAC address - e.g., a laptop with WiFi and Ethernet interfaces appears as two devices. Out of the 2828 distinct devices, 69.5% are WiFi and 30.5% are Ethernet. The number of WiFi and Ethernet devices per home varies from 3 to 50. Roughly 80% of the homes has more than 8 devices, as can be seen in Figure 1 (dashed lines). WiFi devices typically outnumber the Ethernet devices (typically at least a STB), and vary between 0 and 46 per home. Among the connected devices, there are also WiFi extenders connected to the gateway via Ethernet or WiFi. Although we can identify the devices behind an extender, we cannot specify their physical interface; e.g., all the devices of a WiFi extender which

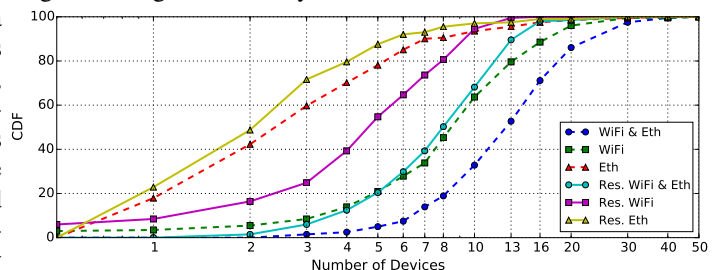


Fig. 1: Number of devices per home.

connects through Ethernet to the gateway, will appear as Ethernet devices. This justifies the high number of Ethernet devices that appear in some homes (up to 40 Ethernet devices in a single home).

In our analysis we distinguish between *resident devices* (owned and operated regularly by home residents), and *guest devices*, which are occasionally used and typically belong to visitors. Devices which are connected for  $\leq 7$  days are labelled as guest, and the devices connected for more than 7 days are labelled as resident. Resident devices also include those permanently hosted in a home, such as desktop computers, regardless of their connection days. Figure 1 (solid lines) shows the distribution of the number of resident devices connected at each gateway (varies from 2 to 28). In the rest of the paper we focus only on resident devices.

### 3. Core Entities in Home Intranet of Things

To represent device usage logs in residential Intranet of Things we rely on 4 types of entities shown in Table 1. *Gateways* are described by their identifier (*Gid*) and the broadband access type (*Access*  $\in \{fiber, adsl\}$ ). *Devices* are described by their globally unique identifiers (*Did*), the gateway (*Gid*) and the physical interface (*Port*  $\in \{wlan, eth, phone\}$ ) to which they are connected to, as well as, their MAC address (*Mac*). The need for globally unique *Did* stems from the fact that, devices may move across the homes, so the same MAC address may appear in more than one home. We also consider the device *Kind* and *Vendor* derived mainly by the MAC addresses. Table 2 describes the different device types observed in our dataset. Our gateways do not report any information regarding the device kinds. For all the devices with the exception of STBs, whose MAC addresses have been provided by our ISP, we have used a simple heuristic classification based on their MAC addresses and device names<sup>8</sup>. We have assessed the high accuracy of classification results against a ground truth collected by surveys from 49 homes of our deployment.

(a) Gateway.			(b) Device.					(c) Context.					(d) Activity.			
Gid	Access	Did	Gid	Mac	Port	Kind	Vendor	Did	Begin	End	State	Quality	Did	Begin	End	Activity
g1	fiber	d1	g4	00:22:3a:*.*	eth	tv	Cisco	d30	5/3/2014, 23:30	6/3/2014, 00:10	connected	high	d30	5/3/2014, 23:30	6/3/2014, 00:00	high
g2	adsl	d3	g54		phone	phone		d30	6/3/2014, 00:10	6/3/2014, 00:20	connected	medium	d30	6/3/2014, 00:00	6/3/2014, 00:30	medium
								d30	6/3/2014, 00:20	6/3/2014, 00:40	connected	low	d30	6/3/2014, 00:30	6/3/2014, 00:40	idle
g10	adsl	d30	g2	9c:e6:35:*.*	wlan	portable	Apple	d30	6/3/2014, 00:40	6/3/2014, 07:00	disconnected					
								d31	6/3/2014, 06:30	6/3/2014, 07:00	connected		d31	6/3/2014, 06:30	6/3/2014, 07:00	low

Table 1: Gateways, Devices, Usage Context and Activity sessions.

The *Context* and *Activity* of Table 1 capture information related to the actual device usage. *Context* records the contiguous time intervals (*Begin* and *End* timestamps) a particular device has been reported to be connected or disconnected in (*State*). Other contextual information could be considered depending on the device type and the scope of analysis. For example, for WiFi devices the *Quality* of the received signal strength is an indicator of the device proximity to the gateway. In order to map RSSI to wireless link speed and quality, we use the thresholds presented in<sup>9</sup>. *Period*  $\in \{night; morning; afternoon; evening\}$  or *Weekday*  $\in \{workday; weekend\}$  represents useful temporal context that can be easily derived from the session timestamps and included to the device usage logs. Note that each device could operate only under one context within the corresponding time-interval recorded in the table *Context*.

*Activity* refers to the traffic rate of connected devices during contiguous time intervals (*Begin* and *End* timestamps). We discretize the cumulative traffic rates (downlink and uplink) generated by a data device into different *Levels* capturing general classes of applications that could run on devices<sup>10</sup>, as shown in Table 3. Note that, although the instantaneous peak traffic of the above applications may exceed their data rate bin, our gateways report an average rate over a 30-second or 1-minute period, which falls into the above bins. The activity levels for STBs and IP phones vary from the ones specified in Table 3. We consider the STBs to be *idle*, when no content is being watched. During *idle* activity, there still can be some traffic ( $< 500\text{ kbps}$ ) from STB firmware updates or from users browsing the menu. The activity level is *high* when a user is watching TV (rate  $\geq 500\text{ kbps}$ ). Phone’s activity level is considered *idle* when there are no successful phone calls, and *high* when there are active calls. Also note that each device could exhibit only one activity within the corresponding time-interval.

The adopted discretization aims to reduce the inherent data noise and scarceness in order to improve the statistical significance and interpretability of extracted patterns. The proposed data representation, can flexibly capture complex usage logs in Intranets of Things where a device activity may span multiple contexts or vice versa. For example, a user may switch from checking email to video watching (activity changes) on her tablet, while she is close to the gateway (context remains the same). Or, a user may move from living room to the garden (signal quality and the context change), while she is watching a video (activity remains the same). More precisely, the usage logs of a device are generated from the recorded *Context* and *Activity* sessions using the following join condition:  $(C.Begin < A.End \wedge A.Begin < C.End)$ . Since each device activity can be tracked only within a context, we need only to check



We next investigate, *the activity level exhibited by connected devices*. We first differentiate idle, from low, medium, high activity levels. Then we construct the usage logs including all instances when devices in a home are idle during a certain time period. A connected device is considered to be idle during a time period, if all the gateway reports during this period show the device to be in idle activity level. Two (or more) devices are co-idle at a certain time period if the above condition holds, and they overlap with the period under analysis. Figure 2 illustrates the heat map of the support of *co-idle* devices at different periods, e.g., the support  $s(\{ 'fi', 'po' \} \times \{ 'af', 'ev' \})$  is the number of days across all the gateways, that fixed and portable devices were idle, at both afternoon and evening. For illustration purposes, we sort the heat map cells based on decreasing support order and omit the patterns with very low support ( $\leq 0.003$ ).

Our analysis shows the devices with the longest idle times to be the IP phones and TVs, whose maximum support is 0.78 and 0.41, respectively. This behavior implies that TVs and phones are frequently connected, but rarely used. Portables (support ranges from 0.004 and 0.1) show longer idle times than fixed devices (support ranges from almost zero to 0.02). Network equipment shows relatively long idle times with supports between 0.02 and 0.08. Finally, game consoles are rarely observed idle (supports from 0.003 to 0.008) compared with the other device kinds. Figure 2 shows that for all devices apart from game consoles, the highest supports in decreasing order appear at night, morning, afternoon and evening. This implies that devices are typically inactive during nights and more active during evenings. On the contrary, the game consoles present the highest supports in reverse order (evening, afternoon, morning, night). This suggests that when residents in our deployment homes play video games, they usually don't use other devices. We also observe that network equipment is co-idle with portable devices, which is expected since the traffic typically routes through the networking device to the gateway. The *Quality* dimension, which solely applies to wireless devices, was not considered so far, because 91% of our gateway reports for wireless devices are classified in the high quality category. The remaining 8.5% and 0.5% of records are classified in the medium and low categories, respectively.

We next perform an in-depth analysis of individual homes aiming to support home-automation use cases. We seek to identify, *what types of devices are co-used more frequently, at what time periods in day and what is their activity level?* We select as case study a home with 17 resident and 10 guest devices of various kinds and vendors (see Table 4) that in their majority use WiFi to connect to the gateway. The number of days that a device appears to be connected varies from 15 to the total 89 days of interest.

Figure 3, illustrates the heat map plot of the support of *co-idle* devices at different time periods, where the support domain is the Day. As expected, Phone (*d4*) and STB (*d3*) have the longest idle times. Besides these devices, the peripheral *d1* and the data device *d5* exhibit the longest and the shortest idle times, respectively. Interestingly, we do not observe any strong correlation between the number of connected days and the idle times. For example, the peripheral *d1*, is connected less days than the portables *d0* and *d2*. For all the devices, the highest supports in decreasing order appear at night, morning, afternoon and evening, as shown in Figure 3.

Device ID	Interface	Device Kind	Vendor	Number of Days Connected
<i>d0</i>	WiFi	portable	AMPAK Technology	69
<i>d1</i>	Ethernet	peripheral	Fujitsu	46
<i>d2</i>	WiFi	portable (iPhone)	Apple	89
<i>d3</i>	Ethernet	IPTV		87
<i>d4</i>		IP phone		89
<i>d5</i>	WiFi	data	Unknown	32
<i>d6</i>	WiFi	portable (iPhone)	Apple	68
<i>d7</i>	WiFi	portable	Samsung	74
<i>d8</i>	WiFi	portable	Samsung	56
<i>d9</i>	WiFi	portable	Sony	89
<i>d10</i>	WiFi	data	Azurewave Technologies	15
<i>d11</i>	WiFi	portable	Samsung	50
<i>d12</i>	WiFi	fixed	Hon Hai Precision	88
<i>d13</i>	WiFi	fixed	Intel	81
<i>d14</i>	WiFi	fixed (laptop)	GVC Corporation	68
<i>d15</i>	WiFi	fixed	Hon Hai Precision	46
<i>d16</i>	WiFi	media player	Liteon Technology	89

**Table 4:** Overview of devices in our case study home.

We consider two (or more) devices to be co-active with activity level  $x$  at a certain time period, if they have overlapping activity intervals at level  $x$ , during this period. In the heat map of Figure 4(a) we present the co-active devices along with their activity levels, in decreasing support of '*high*' activity level. The support domain is the *Day*, and we filter out co-active devices with less than 4 days. In the sequel, we focus on high, medium activity, in the evenings. As we can observe in Figure 4(a), almost all co-active device sets include STB (*d3*) and phone (*d4*). The highest support is  $s(\{ 'd16', 'd3' \} \times \{ 'hi' \}) = 0.51$ . This means that, the STB and the media player show high co-activity level, for 45 out of the 89 days of monitoring period. The large co-activity supports for phone and STB is justified from the fact that, we define only idle and high activity levels for those devices. Apart from these frequently used devices, a media player and a fixed device ( $\{ 'd16', 'd12' \}$ ), exhibit a high activity level with 4 days of support.

Figure 4(b) depicts device co-usage at *low* activity, in decreasing support (support domain is again the *Day*). Due to space restrictions, we present only the 15 highest support device sets. Our results show two key differences compared with the high activity level patterns of Figure 4(a). First the supports are overall higher, with the peak support  $s(\{ 'd2', 'd9' \} \times \{ 'lo' \}) = 0.94$  (83 days). This implies that co-used devices operate more at low than high activity level, in our case study home. Second, the device sets do not include STB and phone because low activity does not apply to them. Device sets include portable, fixed, media player devices and their combinations. We finally observe co-active devices at different activity levels with the peak support to be 65 days  $(s(\{ 'd16', 'd12' \} \times \{ 'low', 'medium' \})) = 0.73$ ).

We observe the activity with the peak supports to be 0.9, 0.67, 0.51, 0.4 for evening, afternoon, morning and night. Although, there are common co-activity patterns across periods, residents co-use different devices at different times, which calls for different home profiling among time periods.

Figure 5, illustrates the  $n$ -sets of our case study home using hypergraph diagram of rules with support and confidence of at least 0.5. We focus only on the temporal device co-usage, without considering the activity level while always-connected IPTV and phone devices are excluded from our analysis. Each vertex represents a set of devices that appear either in the head or the body of an extracted rule. A hyper-edge represents all possible temporal periods for which devices in  $n$ -sets have been observed co-active. Note that hyper-edges are undirected since the confidences of the extracted rules which have the set of devices represented by a vertex as head or body, are similar. The hypergraph of our case study, includes a media player (d16) and two portable devices (iPhone d2, Sony d9). Rules' supports range from 0.5 to 0.63 and the confidences from 0.5 to 0.78. More precisely, the activity of the media player at a certain time period is correlated (with confidence from 0.5 to 0.78) with the iPhone usage at another period (and vice versa), for evening, morning and afternoon periods. The rule with the highest confidence (0.78) shows that if the media player is active in the afternoon, then the iPhone will be used in the evening ( $d16, \text{afternoon} \rightarrow d2, \text{evening}$ ). The largest hyper-edge represents the co-activity of the media player, Sony portable (with confidence from 0.6 to 0.74) and iPhone, Sony portable (with confidence from 0.62 to 0.73), during afternoon and evening.

We have performed the analysis on a Python and MongoDB 2.4 implementation on a Dell Latitude E5430. For our case study home the log generation from one day and three months of raw records took correspondingly  $\sim 30$  seconds and  $\sim 2.5$  hours. The rule mining, implemented in C++<sup>6</sup>, took less than 5 seconds for all three-dimensional logs.

## 5. Summary

In this paper, we have explored  $n$ -ary association rules for mining device usage patterns in residential Intranet of Things. These patterns provide valuable insights to uncover daily practices of residents without employing intrusive home sensors. Several plans for future work are foreseen. First, our gateways currently report only network-level feedback. We could enhance the dimensions of our analytics with application-level gateway feedback, or reports from other types of devices as home sensors. Second, our proposed use cases mainly apply to devices connected to the gateway. We foresee a unified Intranet of Things architecture where “things” can talk also to each other, thus enabling applications over an even more diverse set of devices.

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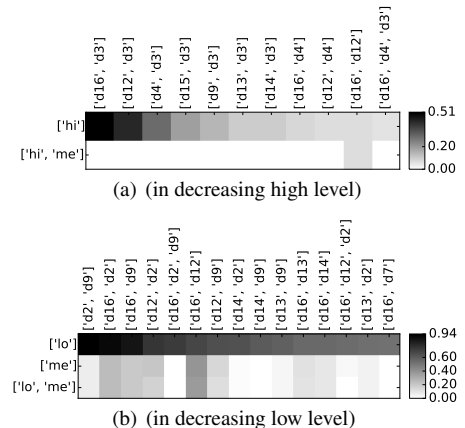


Fig. 4: Co-active patterns during evening for case study home.

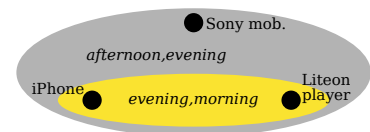


Fig. 5: Association rules graph for our case study home.