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# Electronic Participation

4th IFIP WG 8.5 International Conference, ePart 2012 Kristiansand, Norway, September 3-5, 2012 Proceedings



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#### Preface

The International Conference on eParticipation (ePart) aims to bring together researchers of distinct disciplines in order to present and discuss advances in eParticipation research. As the field of eParticipation is multidisciplinary in nature, ePart provides an excellent opportunity for researchers coming from different disciplines to disseminate and share methods, tools, and approaches as well as to plan future cooperation.

ePart is currently in its fourth year. The conference is organized annually along with the International Conference on Electronic Government (EGOV) now in its 11th year. Both conferences are supported by IFIP WG 8.5 (International Federation for Information Processing Working Group 8.5 on Information Systems in Public Administration).

This volume includes research work organized in the five groups following:

- Keynote Speech
- Reviews
- Policy Consultations
- Case Studies
- Techniques and Analysis.

This volume brings together 14 papers representing the comprehensive research of over 41 international authors.

All ePart papers (besides the keynote speech paper) were blindly peer reviewed by at least three reviewers from the ePart 2012 Program Committee with the assistance of additional reviewers. We would like to acknowledge their professionalism and rigor, which resulted in these high-quality papers.

As in the past, Trauner Druck, Linz/Austria, published the accepted work-inprogress papers and workshop and panel abstracts in a complementary proceedings volume. This year, the volume covers over 30 paper contributions, workshop abstracts, and panel summaries from both IFIP EGOV and IFIP ePart conferences. Edited by the Chairs of both conferences, the volume once again illustrates the close links ePart has with EGOV, our sister conference focusing on eGovernment research.

For the first time this year and per recommendation of the Paper Awards Committee under the leadership of Olivier Glassey, IDHEAP, Lausanne, Switzerland, the IFIP ePart 2012 Organizing Committee granted an outstanding paper award. The winning paper was announced in the award ceremony at the conference dinner, as a highlight of the IFIP ePart conference.

ePart 2012 was hosted by the Department of Information Systems in the School of Economics and Social Sciences at Agder University, Kristiansand, Norway. Established in 1839 as the Kristiansand Teacher Training College, the University College of Agder was formed through the merger of six public colleges in 1994 that already had a long academic tradition at that time. In 2007, the college was granted the status of university covering the academic areas of business, economics, engineering, technology, the humanities, mathematics, nursing, teacher education, and the fine arts. With approximately 8,000 students and an academic staff of 1,000, the University of Agder is a bustling and intellectually diverse academic hub near the southern tip of Norway.

Kristiansand was founded in 1641 by King Christian IV of Denmark and Norway in an area that has been inhabited by humans since ancient times. It is a uniquely located and charming coastal city with a historic center at the mouth of the Otra river and a population of some 81,000. Today, Kristiansand is a hub of commercial activity, overseas trade, culture, research, and education. The city has a reputation for its warm, sunny, and long summer nights. It was a great pleasure to hold IFIP ePart 2012 at this special place.

Finally, we would like to thank Carl Erik Moe, Leif Skiftenes Flak, and their team at the University of Agder in Kristiansand for organizing the conference including all the crucial details pertaining to an international conference.

September 2012

Efthimios Tambouris Ann Macintosh Øystein Sæbø

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### Table of Contents

#### Keynote Speech

Social Media and Counter-Democracy: The Contingences	
of Participation	1
Peter Dahlgren	

#### Reviews

E-Consultations: A Review of Current Practice and a Proposal for Opening Up the Process	13
Choosing the Right Medium for Municipal eParticipation Based on Stakeholder Expectations Marius Rohde Johannessen, Leif Skiftenes Flak, and Øystein Sæbø	25
A Communication Genre Perspective on e-Petitioning: The Case of the Citizens' Initiative Åke Grönlund and Iryna Susha	37

### **Policy Consultations**

Citizens' Evaluation of an Online Argument Visualisation Platform	
for eParticipation	49
Eleni Panopoulou, Efpraxia Dalakiouridou,	
Efthimios Tambouris, and Konstantinos Tarabanis	
PolicyCommons — Visualizing Arguments in Policy Consultation Neil Benn and Ann Macintosh	61
Structuring Japanese Regional Information Gathered from the Web as Linked Open Data for Use in Concern Assessment	73
Shun Shiramatsu, Robin M.E. Swezey, Hiroyuki Sano, Norifumi Hirata, Tadachika Ozono, and Toramatsu Shintani	

#### Case Studies

Using Online Carbon Calculators for Participation in Local Climate	
Initiatives	85
Georg Aichholzer, Doris Allhutter, and Stefan Strau $\beta$	
Reference Process Model for Participatory Budgeting in Germany	97
Sabrina Scherer and Maria A. Wimmer	

Getting Teenagers to Participate: A Survey of the Youth Council	
of the City of Lausanne	112
Olivier Glassey and Camille-Angelo Aglione	

### Techniques and Analysis

Model Based Critique of Policy Proposals Adam Z. Wyner, Katie Atkinson, and Trevor Bench-Capon	120
Online Communities Support Policy-Making: The Need for Data Analysis Roman Klinger, Philipp Senger, Sumit Madan, and Michal Jacovi	132
Exploiting eParticipation Using an Ontological Approach Cleyton Slaviero, Ana Cristina Bicharra Garcia, and Cristiano Maciel	144
Public Policy Formulation through Non Moderated Crowdsourcing in Social Media	156
Author Index	171